

ACCESS STATEMENT
for
COTTERDALE APARTMENT
2017

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests and visitors

Access Statement for Cotterdale Apartment

Introduction

Cotterdale Apartment is a 4*Gold rated apartment located in a residential cul-de-sac in the village of Onchan, a 5 minute drive from the town centre in Douglas, the island's political, business and commercial capital.

The accommodation is a bright, modern first floor apartment with a sea view. It has one bedroom sleeping up to 2 adults and is fully fitted out for self catering with an open plan living, kitchen and dining space together with a separate bedroom and bathroom.

The apartment owner lives in the adjacent house and is always available to offer help and assistance.

We look forward to welcoming you. If you have any queries or require any assistance please telephone 01624 624154 or email info@cotterdaleapartment.com.

Pre-Arrival

- There is full information about Cotterdale Apartment on our website at www.cotterdaleapartment.com
- You can find our location at www.cotterdaleapartment.com/contact.html
- Bookings and enquiries can be made via the website's online booking link, our contact form, by email at info@cotterdaleapartment.com or by telephone on 44 (0)1624 624154.
- Local taxis are plentiful and many are wheelchair accessible, *see Contact Information below*. A taxi from the airport to the apartment takes approximately 25 minutes and from the ferry terminal to the apartment takes approximately 7 minutes. On arrival at the apartment, taxis can drop off guests within 3 metres of the entrance door.
- The nearest bus stop is around the corner on Harbour Road, approximately 300 metres from the apartment, where there is a shelter with seating. All buses are wheelchair accessible. Ask the driver for the stop at Harbour Road/The Fairway. The No. 2 and 2A buses serve this area and buses to Douglas town centre take approximately 15 minutes. Please contact the bus operator, Bus Vannin, *see Contact Information below*, for more information or ask us for a copy of our bus services information sheet.
- The road from the bus stop to the apartment has wide tarmac pavements and involves a slight incline and a slight decline. The road is well lit by street lights.
- We can arrange for shopping to be awaiting your arrival, if you would let us know your requirements in advance. Alternatively, you can place an online grocery order with Tesco, who will deliver to the apartment at a convenient date/time, *see Contact Information below*.

- The nearest Shopmobility outlet is 2 miles/3.2 km away in Douglas town centre. It is accessible from Level 2, Chester Street Car Park, Douglas, *see Contact Information below*.
- The Red Cross supplies equipment for hire, *see contact information below*.
- This Access Statement is available in larger print, on request.

Car Parking, Arrival & Welcome

- The cul-de sac is well lit with street lights.
- There is a large driveway and car parking area with enough room for up to 8 cars.
- The driveway, parking area and apartment entrance are paved and on a very slight slope
- The whole area is well lit with a combination of fixed and motion sensor lights.
- Parking is approximately 3 metres away from the entrance.
- You will be personally met and welcomed by the apartment owner who lives in the adjacent house.
- We will be pleased to help you with your luggage.

Entrance to Property

- The entrance is well lit by motion sensor lights.
- The entrance door has a 15cm/6" threshold to clear. There are no handrails.
- The width of the door is 73cm/29" and the keyhole lock is 93cm/36.5" high.
- Inside the entrance door is a lobby and the floor covering is ceramic tile.
- The lobby is well lit by spotlights.
- From the lobby there are 2 steps up and a door through to a cloakroom area. Each step is 14cm/5.5" high and the door is 78cm/31" wide. This door is a fire door which can be propped open to allow ingress and egress.

Hall, Stairs and Landing

- The hall, stairs and landing are well lit by two ceiling lights. There are switches for these lights at both the top and bottom of the stairs. A window at the top of the stairs provides daylight.
- At the foot of the stairs is a cloakroom area and the floor covering is ceramic tile. This area is 110cm/43" wide at its narrowest point and 234cm/92" long.
- There is an alcove with hanging space for coats and storage for shoes, bags etc. There is also a bench seat and a small freezer.

- The staircase has 13 treads and each tread is 20cm/8" high. There is a 90 degree turn on treads 3, 4 and 5. There is a sturdy banister on the right hand side of the stairs.
- There is a landing at the top of the stairs which is 89cm/35" wide at the narrowest point. There is level access throughout the apartment from this point.
- The door into the apartment is 74cm/29" wide and the keyhole lock is 93cm/36.5" high.
- This door opens into an inner hall measuring 99cm/39" x 232cm/91". There are 3 doors leading off this inner hall into the open plan living room/kitchen, bedroom and bathroom.
- The floor covering on the stairs and landing is short pile carpet.
- There is a mains wired smoke alarm on the top landing.
- There is good colour contrast between floor and walls.

Living Room

- The door into the living room is 74cm/29" wide.
- There is a guided tour of facilities by the owner and appliance instructions are provided.
- There are 2 fabric sofas with a selection of non-feather scatter cushions which can be moved, if required.
- There is a corner media cabinet and 2 pairs of nest tables.
- There is an LCD TV equipped with the full range of Sky+ satellite TV channels, remote controls and instructions for use. Digital channels are also available together with a DVD player and CD player with radio and iPod dock.
- There is no loop system, however the TV and CD/radio can be played as loudly as necessary without causing disturbance.
- There is no telephone fitted, however there is good mobile network signal strength. The owner's landline is available for use, if necessary.
- All decoration is cream walls, white woodwork and grey carpet with blue/cream furnishings. The window has a Venetian blind and a roman blind fitted.
- The room is bright during the day and lighting is natural daylight and a combination of ceiling lights and LED spotlights, plus a table lamp.
- The central heating thermostat is on the wall behind the living room door. It is 147cm/56" high.
- The flooring is short pile carpet.
- There is good colour contrast between floor, walls and furniture.

Dining Area

- The dining area is open plan with the living room and there is level access between the living and dining areas.
- The dining table is 156cm/61.5" long x 67cm/26.5" wide and has one leg. There is free space around the table.
- The dining table is 72cm/28.5" high from floor to lowest point of table (underspace) and 76cm/30" high overall.
- There are 4 upright padded dining chairs with no arms or cushions. The chairs are moveable.
- There is a Nespresso coffee maker on the dining table.
- Lighting is natural daylight with a ceiling light and LED spotlights.
- There is a radiator running along one wall.
- The flooring is short pile carpet.
- There is good colour contrast between floor, walls and furniture.

Kitchen

- The kitchen is open plan with the dining area with level access between them.
- All crockery, cutlery, glassware and utensils are in cream coloured base units. There are no wall units.
- There is a walnut coloured laminate worktop. The worktop, sink and electric hob are 91cm/36" above the floor. The taps on the sink are easy turn lever type.
- There is an electric oven with drop down door and the handle is 70cm/27.5" above the floor.
- There is an extractor fan over the hob and the control buttons are 167cm/66" high.
- Appliances on the worktop include a microwave, toaster and cordless kettle rotating 360 degrees.
- There is an integrated larder fridge. The highest shelf is 67cm/26.5" high and the lowest shelf is 28cm/11" high.
- There is a front loading dishwasher 45cm wide.
- There are 6 wall mounted utensils which can be moved to a lower cupboard.
- Lighting is natural daylight with a ceiling light and LED spotlights. The window has a Venetian blind and a roman blind fitted.
- The flooring is walnut coloured wood effect vinyl with a metal strip separating the dining/kitchen areas.

- There is a mains wired smoke alarm fitted and there is a fire blanket on the wall above the sink, 160cm/63" high, which can be moved to a lower level.
- There is good colour contrast between floor, walls and furniture.

Bedroom

- There is one bedroom which can be configured with twin beds or a 6ft superking bed.
- There is step free level access from the hallway to the bedroom and the door is 74cm/29" wide.
- The 2 single beds are 91.5cm/36" (3ft) wide and 63cm/25" high to the top of each mattress. The superking bed is 183cm/72" (6ft) wide and 63cm/25" high to the top of the mattress.
- The clearance between the 2 single beds is 100cm/39.5". The clearance at each side of the superking bed is 50cm/19.75".
- There is a bedside chest which is 69cm/27" high. There is a small clock radio alarm on the bedside chest and a table lamp.
- There is a double wardrobe which has a fixed rail 190cm/75" from the floor and 2 drawers underneath.
- The clearance at the end of the bed to the wardrobe is 85cm/33.5".
- There is a 4 drawer chest which is 92cm/36" high. There is a table lamp on the chest.
- There is a wall mounted TV with remote control.
- Feather duvets are provided together with both feather and non-feather pillows. Non-feather duvet and pillows can be provided on request.
- The decoration is cream walls, white woodwork and grey carpet with white linen. All linen is 100% cotton.
- Lighting is natural daylight, a ceiling light, LED spotlights and table lamps. The window has a venetian blind and a roman blind fitted.
- There is a radiator under the window.
- The flooring is short pile carpet.
- There is good colour contrast between floor, walls and furniture.

Bathroom

- There is step free level access from the hallway to the bathroom and the door is 74cm/29" wide.
- The washbasin is wall mounted and is 88cm/34.5" from the floor. The taps on the basin are easy turn lever type and there is a towel rail and a shelf under the washbasin.

- The toilet seat is 42cm/16.5" high. There are no handrails or supports. There is 24cm/9.5" space beside the toilet on the left side and 52cm/20.5" on the right side.
- There is a bath with adjustable shower over and a folding bath screen. The bath rim is 57cm/22.5" high.
- The bath taps are easy turn lever type.
- There is an angled grab rail fixed to the wall by the bath and a non slip mat is provided.
- There is a heated towel rail/radiator.
- There is a shaver point which is 162cm/64" high and an adjustable vanity mirror which is 150cm/59" high.
- The lighting is natural daylight (Velux window), LED spotlights and a fluorescent illuminated mirror.
- The decoration is cream walls, white tiles/brown mosaic tiles and white sanitaryware. The towels and bath mat are beige.
- The flooring is beige tile effect vinyl with a metal strip separating the hall and the bathroom.
- There is good colour contrast between floor, walls and furniture.

Utility

- There is a utility room available for guests use which is accessed from the entrance lobby.
- From this lobby there are 2 steps down into the utility area. Each step is 23cm/9" high and the floor covering is cream coloured ceramic tile.
- There is a front loading washing machine and tumble dryer which are both 60cm wide.
- There is a stainless steel single drainer sink with monobloc tap. The tap on the sink is an easy turn lever type.
- There is a black marble effect laminate worktop. The worktop and sink are 92cm/36" above the floor.
- The room is 130cm/51" wide at its narrowest point.
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- There is a radiator along one wall.
- The area is well lit by a combination of spotlights and natural daylight.

Garden

- The garden is paved to the front (entrance) aspect with some lawn, borders and mature hedging.
- The rear garden is accessed via a door from the entrance lobby. There are two steps down to a flagstone path allowing access to a gravel area with bench seating and, across a short stretch of lawn, to a raised decking area with seating which is accessed via three wooden steps.

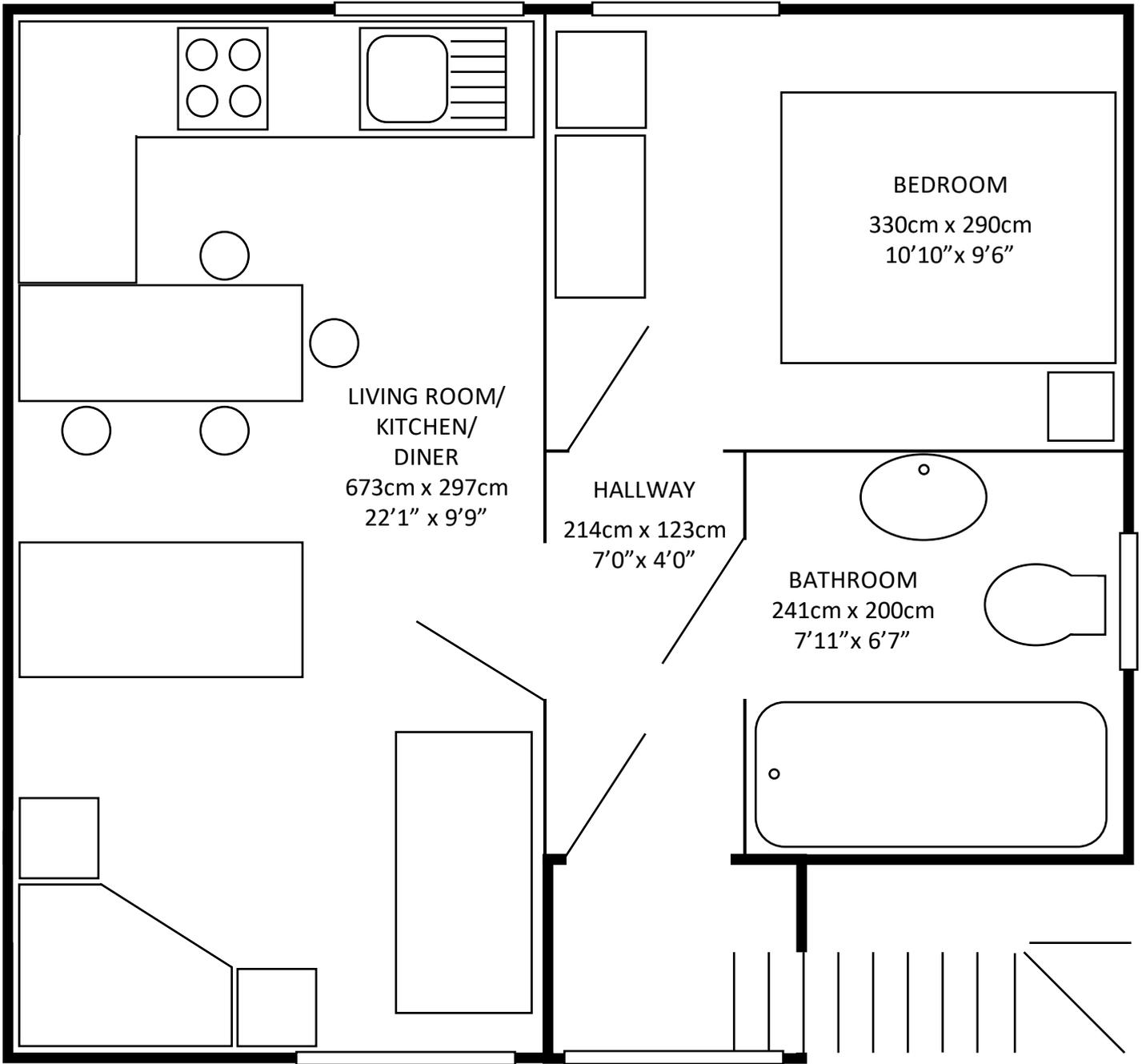
Additional Information

- There is central heating throughout the apartment. Radiators in the living room and the bedroom have individual thermostats and there is a heated towel rail/radiator in the bathroom.
- All information provided in the apartment is produced in size 12 font or larger.
- There is good mobile phone reception provided by Manx Telecom. The nearest public phonebox is 600 metres/0.6 km away. There is a fixed line telephone available in the main house.
- Free wireless Internet access is provided.
- The property is non smoking throughout, although smoking is permitted outside in the garden.
- The nearest doctors' surgery is 0.6 miles/0.95 km away and the nearest hospital with an A&E unit is 3.5 miles/5.6 km away, *see Contact Information below*.

Future Plans

- We are constantly reviewing our property through research and feedback from our guests and will make any changes we feel will be beneficial for our visitors.
- We welcome your feedback to help us continuously improve our accommodation and if you have any comments or suggestions, please feel free to contact us via email, telephone or mail.
- If you have any particular concerns or if this Access Statement doesn't answer your particular concern, please don't hesitate to get in touch. We're always happy to provide information on any aspect of the accommodation.

FLOOR PLAN



Contact Information

Address:	Cotterdale Apartment, 42 Banks Howe, Onchan, Isle of Man IM3 2ER
Telephone:	44 (0) 1624 624154
Email:	info@cotterdaleapartment.com
Website:	www.cotterdaleapartment.com
Grid Reference:	OS Landranger Map Sheet 95 Grid Ref: SC 405779
Hours of Operation:	Open all year round
Wheelchair Accessible Taxis:	A1 Taxis 01624 663344/www.a1taxi.im (Based in Douglas) Bunty's Taxis 01624 835433 (Based in south of island so ideal for pick up from airport) Terry's Taxis 01624 842224 (Based in Peel) RTS 07624 481576 (Based in Douglas) Telecabs 01624 629191/www.telecabs.com (Based in Douglas)
Local Public Transport:	Bus Vannin 01624 662525/www.iombusandrail.info
Shopmobility:	CIRCA (Centre for Information Resource Care & Assistance) acts as an information centre on health related matters. It operates a Shopmobility scheme providing wheelchairs, walking aids and radar keys for short term hire from its premises in Douglas town centre. Address: Level 2, Chester Street Car Park, Douglas IM1 2PG Tel: 01624 613713 Web: www.circa.org.im Email: enquiries@circa.org.im
Equipment Hire:	British Red Cross Society Address: Isle of Man Business Park, Cooil Road, Douglas IM2 2QZ Tel: 01624 639310 Web: www.redcross.org.uk
Local Carers:	Complete Care Ltd Address: 15 First Avenue, Douglas, Isle of Man IM2 6BA Tel: 01624 674119 Web: www.completecure.im Email: info@completecure.im
Doctor:	Village Walk Health Centre, Village Walk, Onchan Tel: 01624 656020
Hospital:	Noble's Hospital, Braddan Tel: 01625 650040